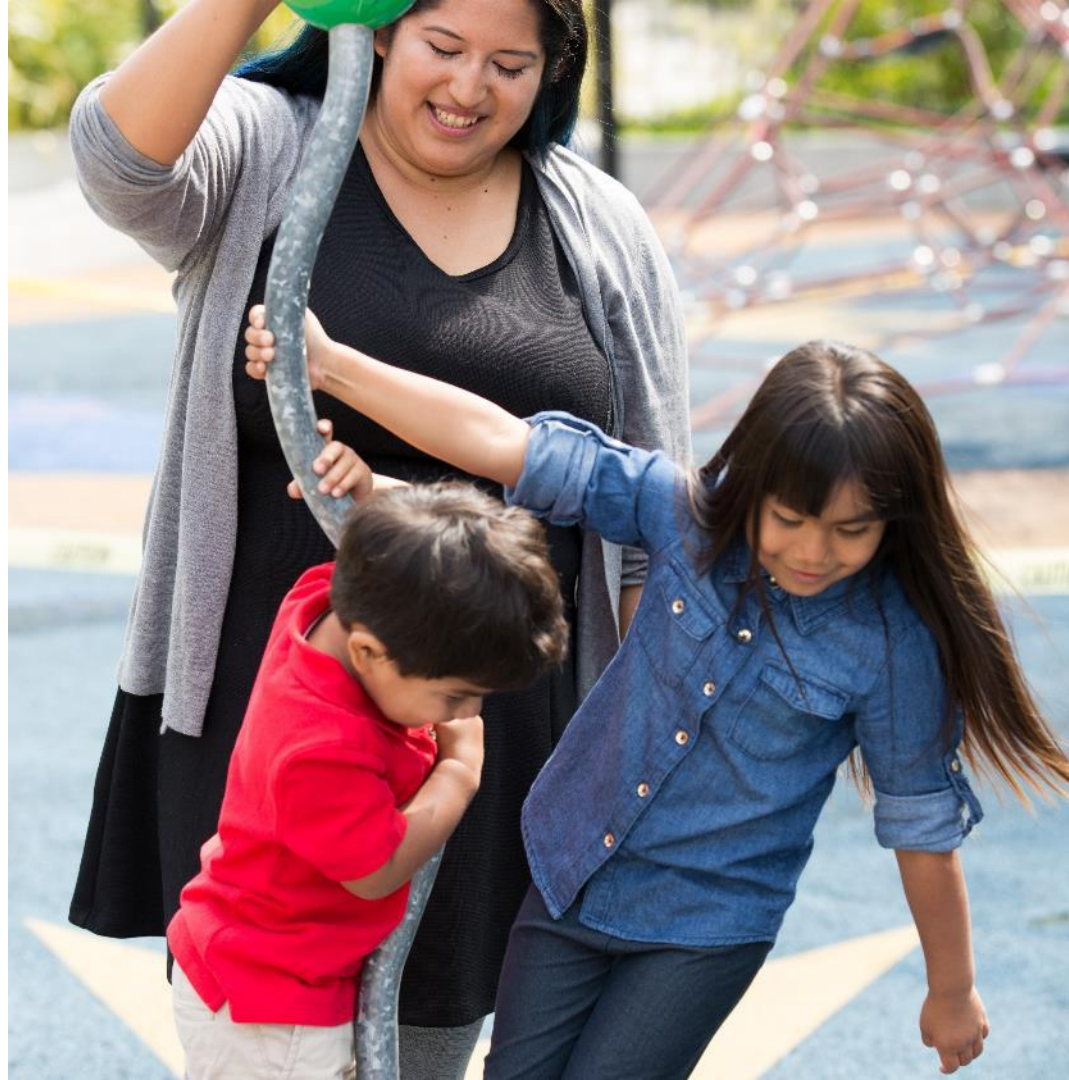


JVS

## COVID-19 Vulnerable Communities: Tracking Clients' Critical Needs

JVS Needs Assessment Update

6.12.20



# Millions of Neighbors are Experiencing Surging Financial Stress

“It’s **hard to budget my EBT benefits**. It always runs out by the end of the month because I need to buy pre-made food since **I have no kitchen to prepare food.**”

“I called and called and called the **unemployment office, and sat on that phone for hours and hours on hold, and never got through to nobody**. Probably did it maybe 20-some times. I got so discouraged, I just stopped calling.”

“I **lost my job and can’t afford rent**. I asked my landlord to use my security deposit for this month’s rent. But now I have to move-in with my elderly parent and **I’m concerned for her health due to covid-19.**”



# The *Need* is Changing Over Time

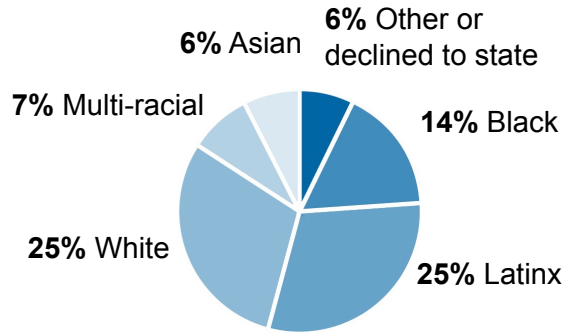
The impact of COVID-19 is evolving and so are the needs of our clients.

## Survey Goals & Considerations

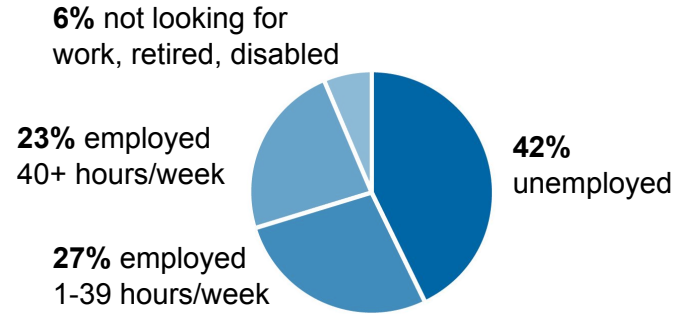
- Understanding how client and household needs have changed since April
- Prioritizing our most vulnerable clients. We focused on re-surveying **273** of our clients **making under 45K a year**
- Distributing the survey through multiple channels to ensure that we captured the responses from clients without internet access

# Respondent Demographic Breakdown

## Race



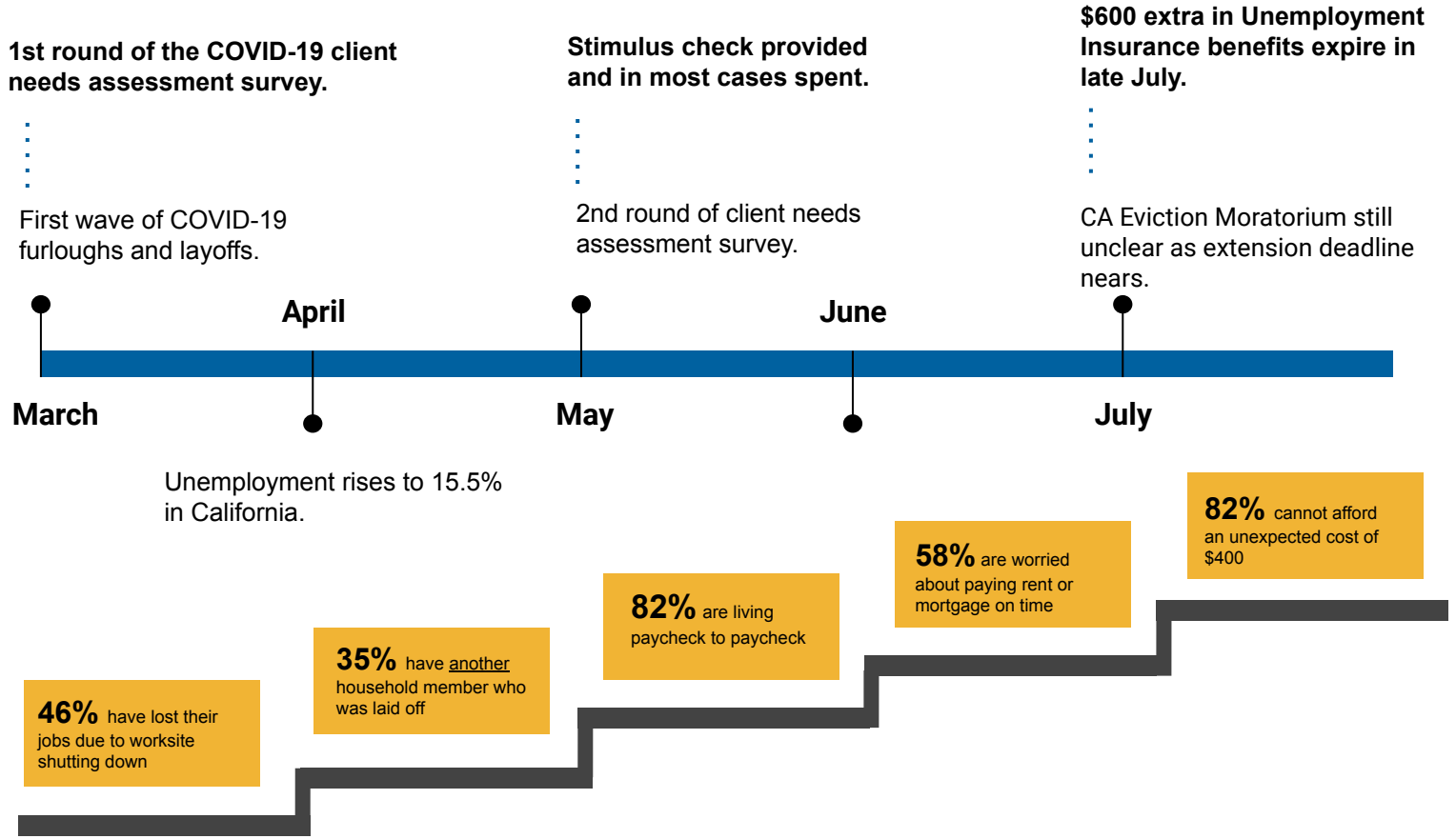
## Employment Status



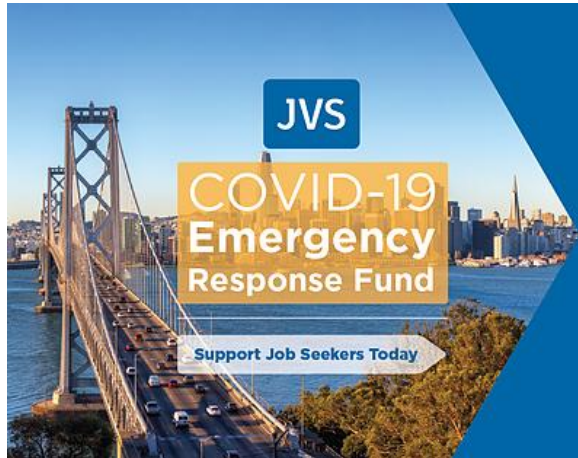
## Additional Insights

- **70%** of respondents rent their home
- **50%** of respondents hold a bachelor's degree
- **16%** are staying with friends or family
- **21%** hold a high school/GED or below

# Results Reveal Escalation of Community Need



# JVS Emergency Response



Since April, JVS has approved **98%** of client resource requests, distributing almost **\$150,000** in emergency support dollars



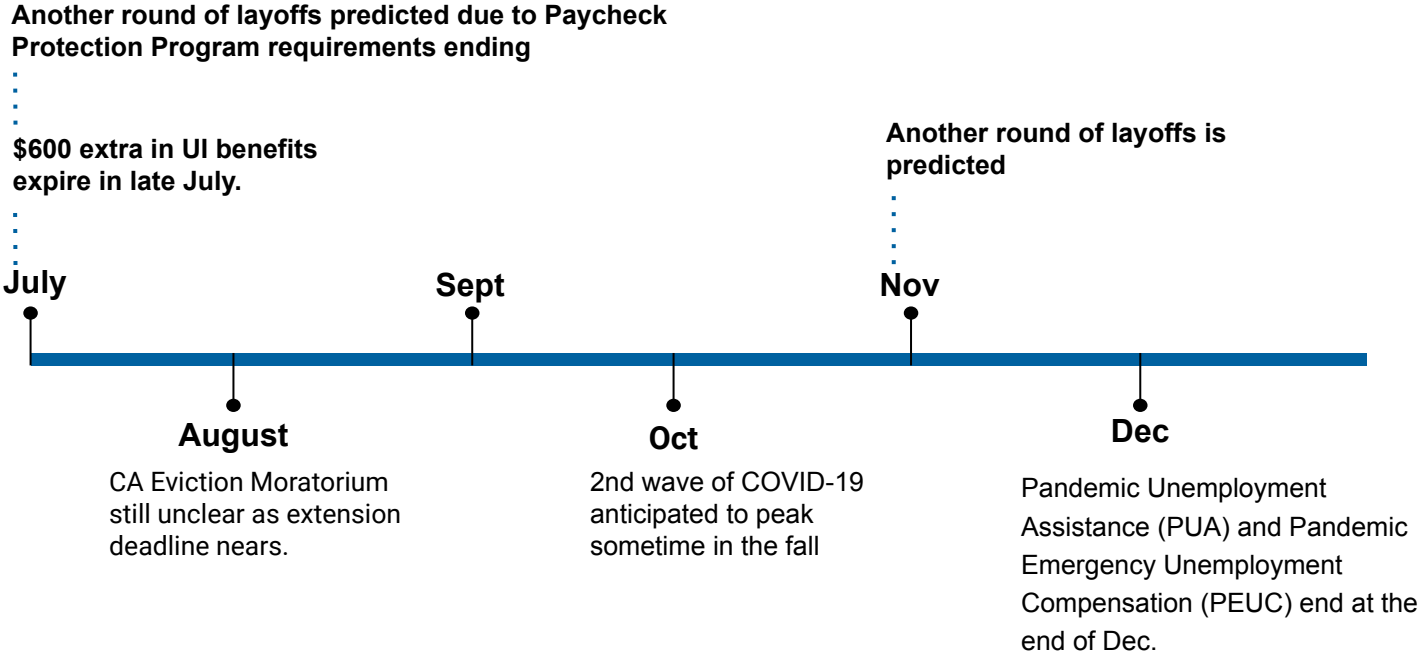
Majority of the funds were requested for **groceries, utility bills, and rent support**



Emergency dollars have helped fund 20+ new job search workshops **that serve over 700 new job seekers impacted by COVID-19**

# This is Just the Beginning

COVID-19 related benefits will start to run out in July, intensifying the existing barriers to employment.



# Already Vulnerable Communities Will Continue to Get Hit Even *Harder*

More than 40 million people have filed for unemployment benefits nationwide since the pandemic began.

That's about **25%** of the entire workforce.

JVS was built to respond to crises like this one. Our services are needed now more than ever to help our community get back to work.

